

CASE STUDY

Tabit - Improved quality, reduced time to market and enhanced ownership with Agile.

Tabit is a restaurant point of sale and table-side ordering system that streamlines restaurant operations, extends sales opportunities and increases restaurant owners' bottom line. The company's 360 degree integrated ecosystem connects every aspect of the customer experience, from guest management, customer ordering and productivity to table-side payment, bringing efficiencies to every interaction point.

The challenge

At the time of our engagement with Tabit, the company was experiencing rapid growth and was looking for ways to stay focused and aligned.

AgileSparks solutions

- Management sessions and coaching.
- Established cross-functional teams.
- Agile training.
- Revamped the implementation of Jira to support visibility of program & team levels.
- Decomposed requirements into refined Epics & Stories.
- Established Cadence of two weeks sprints.
- Reduced WIP and identified bottlenecks .
- "You build it, you own it" approach.

Results - after 6 months

- Deliver 20% more content with better quality.
- 50% improvement in time-to-market.
- Improved ownership.
- Improved alignment with the business needs.
- Ability to scale and recruit additional team/s.



*"What happens here in comparison to a few months back is **not less than a miracle**. We are producing significantly more and with higher quality. One of the most notable changes that AgileSparks helped us achieve is team ownership. People are engaged, take ownership and are proud to present in the demo. They feel more connected and involved and keep suggesting improvements in our retrospectives. I look forward to the continuation of our journey."*